

NYSNA Benefits Fund

Davis Vision

(Vision coverage provider)

Locate a provider:

- By phone
(518) 869-9501 (Fund Office)
- Online - davisvision.com

Mail claim forms to:

Vision Care Processing Unit
PO Box 1525
Latham, NY 12110

Express Scripts

(Prescription drug
coverage provider)

Locate a pharmacy:

- By phone
(518) 869-9501 (Fund Office)
- Online - express-scripts.com

Maintenance medications can
be e-prescribed or mailed to:

Express Scripts Home
Delivery Service
PO Box 66566
St. Louis, MO 63166-6566

Order a 30+ day supply of refills
for home delivery:

- By phone – (855) 521-0777
- Online – express-scripts.com

Aetna (Aetna PPO)

(Dental coverage provider)

Locate a provider:

- By phone
(518) 869-9501 (Fund office)
- Online – aetna.com/docfind/

Mail claim forms to:

Aetna
PO Box 14094
Lexington, KY 40512-4094

Anthem BlueCross BlueShield

(Medical and hospital coverage provider)

(Blue Access Network)

Participants residing in Suffolk County, NY
are in the Anthem PPO Network

Locate a provider:

- By phone
(518) 869-9501 (Fund office)
- Online - anthem.com

Anthem BlueCross BlueShield contracts with
the following vendor for precertification of
certain medical services:

Carelon Health Services
Radiology services, including MRI and CT,
physical therapy, and occupational therapy
services. For precertification your
provider should call (877) 430-2288.

Precertification:

- By phone: (800) 982-8089

Claim forms:

*All claim forms should be submitted directly to Anthem to be
processed. Out-of-network claim forms can be found on the
Fund website at rnbenefits.org or can be emailed to you by
calling the Fund at (518) 869-9501.*

- Online

*Once registered on anthem.com participants may submit
claim forms through the Anthem online
member portal*

- By mail

Anthem BlueCross BlueShield
PO BOX 1407
Church Street Station
New York, NY 10008

MetLife

(Paid Family Leave Program)

Claims can only be made by calling MetLife at
(800) 504-7877 Monday-Friday, from 8 a.m. to
11 p.m. ET.

Paid Family Leave claims can only be made by calling MetLife
directly. Participants should identify themselves
as NYSNA Benefits Fund participants when calling MetLife.
When you call, you must first choose option 2
to file a new claim.